

	Scheme	CRS Digital Switchover Plan	RAG Status
	Project Manager	Vicki Gee	

Scheme Overview

From 2025, analogue phone lines will be replaced by digital phone lines. This means that all analogue care phones which support the Community Response Service need to be replaced with digital kit. There are 2317 household in receipt of CRS across Tameside and there are 1332 still to be upgraded. Our in-house properties are outside the scope of this project, as their technology is hard wired, and will need upgrading/replacing, but they do not fall under this digital switchover.

Key Milestones		Start	Completion
Develop Plan for replacing kit	Planned	Apr-23	Jun-23
	Achieved		
Purchase all kit	Planned	Dec-22	Mar-25
	Achieved		
Replace existing analogue kit	Planned	Dec-22	Mar-25
	Achieved		

Scheme Status

985 households have had the care phone upgraded to the digital model. Over the next 18 months, 19 units per week would need to be upgraded. In the absence of a dedicated installer, this will need to be carried out by existing staff, as an when we receive orders from the supplier.

	£000		£000
Original Budget	650,000		
Additional Budget Requests		Prior Years Spend	0
		2023/24 Projection	325,000
		Future Years Projection	325,000
Current Budget	650,000	Total Projected Spend	650,000